

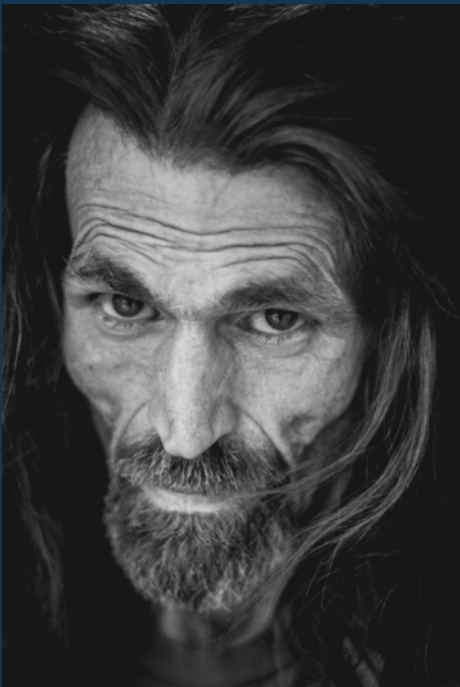


# The INN Between<sup>®</sup>

End-of-life Care for the Homeless

2020 / 2021

# ANNUAL REPORT



1216 E 1300 S  
Salt Lake City, Utah 84105

801-410-8314  
[www.tibhospice.org](http://www.tibhospice.org)

The INN Between is a 501(c)(3) nonprofit.  
Federal Tax ID 47-2329595

# LETTER FROM THE INTERIM EXECUTIVE DIRECTOR

Dear The INN Between Family,

As I take over the reins of The INN Between as the Interim Executive Director, I would like to reflect on our accomplishments and commitment to protect and care for terminally ill and medically frail people who are experiencing homelessness, in our community. I am honored to be able to join this team of committed and compassionate staff and volunteers, who give so much of their time and talents to make the vision of The INN Between a reality.

The pandemic of the past year has emphasized just how vulnerable and fragile life is and how technology and humanity kept us socially interconnected. **In the face of the pandemic, our resilient and dedicated staff pulled an incredible feat — they promised and delivered the best available end-of-life care and home health care to our vulnerable homeless residents and ensured that we keep our home safe from the coronavirus.** I am proud to report **ZERO** positive cases among our residents. Kudos to our frontline staff!



What really amazed me is the tremendous support we received from our loyal supporters and advocates during these unprecedented times. From volunteers donating face masks, PPE, and paper products, and making cakes to cheer up our residents, to local businesses donating food and medical supplies, our community stepped up incredibly to help us meet the need. This support has helped us continue our mission despite the financial challenges COVID-19 has presented, and I know we can count on your continued support to see us through another year.

As we enter our 6th year, helping terminally ill homeless people experience end of life **HOUSED and CARED** for; and assisting medically frail residents **RECUPERATE** from an illness or surgery, I would like you to join us in our humanitarian mission of preventing tragic, needless deaths of homeless persons on our streets, by signing up as a recurring sustaining donor. Your love and support truly sustain us.

**THANK YOU!**

Stay safe,

Jeanie Ashby, MPH  
Interim Executive Director

# OUR MISSION

Since 2015

The INN Between's mission is to end the tragic history of people dying on the streets of our community, by providing end-of-life care and medical respite for people experiencing homelessness.



4th of July BBQ with residents, staff, and volunteers. Thank you to Sutherlands Salt Lake City for generously donating a grill!

## BOARD OF DIRECTORS

### Board Officers

**Tony Hoagland, Board Chair**  
**Tim Sleeper, Vice Chair**  
**Jeff McNally, Secretary**  
**Herschel Bullen, Treasurer**  
**Deborah Thorpe, Past Chair, Founder**

### Board Members

**Mary Beth Vogel-Ferguson**  
**Kai Wilson**  
**David Pascoe**  
**Chandler Jordana**  
**Patrick Risk**  
**Jeff Howell**

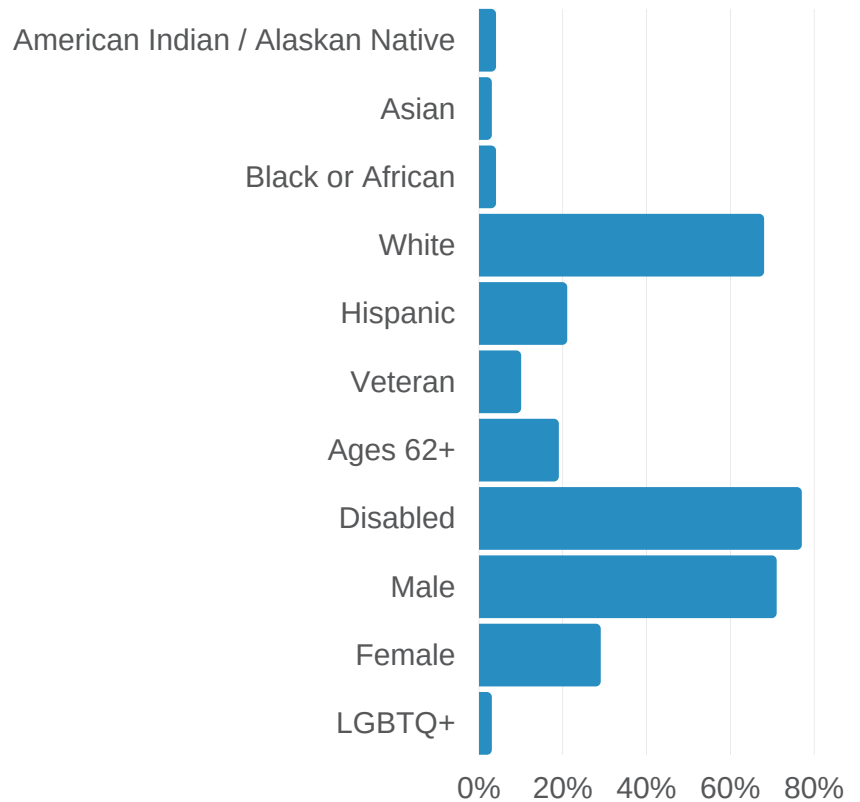
# WHO WE SERVE

Homeless adults who:

- are terminally ill,
- are too ill to be on the streets but not ill enough to be in the hospital,
- require stable housing in order to initiate cancer treatment or other intensive medical treatments,
- require stabilization before they can undergo life-saving surgery,
- need to recuperate post-surgery,
- require assistance with activities of daily living (dressing, eating, bathing, toileting, taking medications, etc.),
- are dependent on insulin, oxygen or dialysis.



*We have a specially trained team of volunteers that sit vigil with each resident who may be in their last hours. The "No One Dies Alone" (NODA) team provides that human connection that leads to a dignified death. After a resident passes, we take the time to honor and memorialize immediately. The INN Between will also hold public memorials and post obituaries on website, and place their names in our Memorial Garden.*



20/21 Resident Demographics (N = 73)

## OUR SERVICES

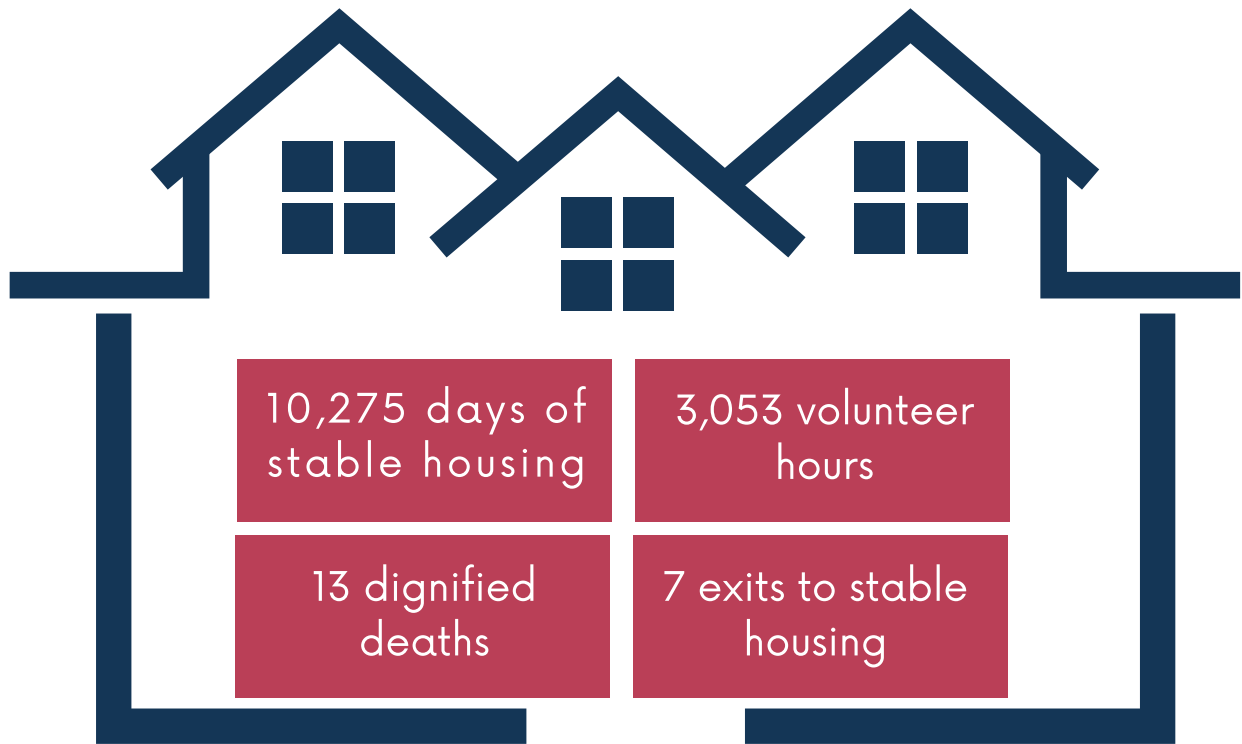
### End-of-Life Care

We strive to ensure that people who are terminally ill and dealing with homelessness have access to professional hospice care in a safe and caring home. We believe that all humans have equal dignity, and no one should have to die alone on the streets of their own community.

### Medical Respite Care

The INN Between also provides short-term medical housing for medically-frail people who are too sick to be on the streets or in shelters but not sick enough to be admitted to the hospital. We support their healing and path to self-sufficiency.

# FY20/21 By the Numbers



## 73 Unique Clients

47 medically frail

26 terminally ill



13 people experienced death with dignity in a home, not on the streets.

*Since our opening in August 2015, 89 people have experienced death with dignity.*



# RESIDENT STORIES

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Every resident at The INN Between is treated with dignity, whether they are recovering from an illness, surgery, or injury -- or are dying due to a terminal condition or illness. We provide a safe home where people can heal and be accompanied in their final hours. Here are a few of their stories.

## END-OF-LIFE RESIDENT

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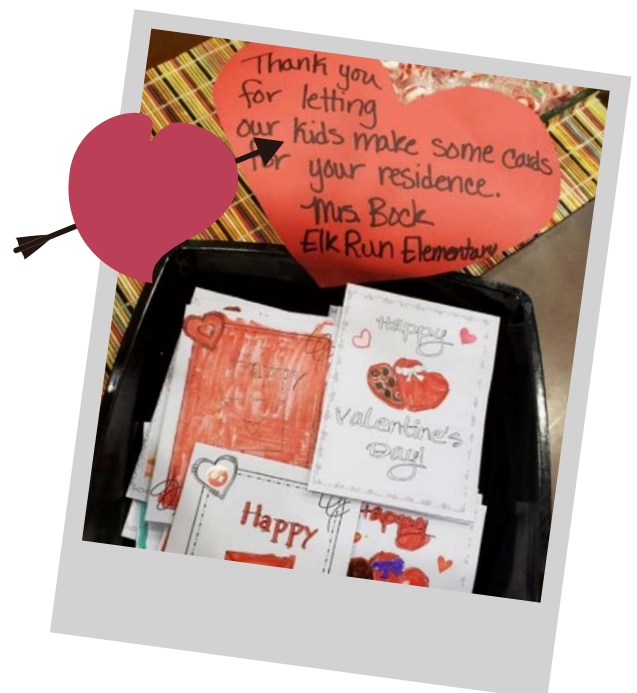
Gina was referred to The INN Between through the Homeless Outreach Team and LDS Hospital. Gina had been diagnosed with metastatic cancer but had also struggled with mental health problems, including Schizophrenia, for many years. She had been homeless for years, and when she moved to The INN Between she was frightened, delusional, and anxious. In time, she settled in and started feeling comfortable with the staff. After a 6-month stay with us, she passed away in 2020.

At The INN Between we strive to create a caring environment where our residents feel loved by our staff, volunteers, and the community -- where they feel at home.

## MEDICAL RESPITE RESIDENT

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Jake was admitted in early 2020 after coming out of the hospital with pneumonia, complicated by asthma. While at The INN Between, cardiac problems were discovered and Jake started receiving treatment for them. He has worked hard to regain his health -- and has since moved into permanent housing and started a new job.



# WE ♥ OUR VOLUNTEERS

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The COVID-19 pandemic deeply impacted our staffing, program operations, and financial resources. We had to suspend volunteer activities, which placed extra stress on our limited staff. Thankfully, the availability of the vaccines has allowed us to reintroduce volunteer activities that have enhanced the quality of life of our residents and helped ease the extra strain on our staff. Despite the challenges of the pandemic, in FY20/21, 198 active volunteers provided 3,053 hours of service. Our volunteers are incredible and we appreciate their ongoing commitment to our mission -- and to our residents!



*Sally brings monthly birthday cakes for the residents without fail and did so also throughout COVID lockdown!*



My experience as a volunteer has been very meaningful to me, especially meeting and getting to know some of the residents. I wish more people living in Salt Lake City were aware of the much needed service The INN Between offers to people suffering from illnesses that need treatment or for those that lead to the end of their lives. In that case, lives can end in dignity with people who care about them. I have been very happy to be a small part of the much needed community of The INN Between.

-- Jean, Volunteer since 2018



# COMPLETED PROJECTS

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## Solar Panel Project

Completed August 2020

To shift towards green energy and lower our carbon footprint, we added solar panels to our roof - thank you to a grant from the Rocky Mountain Blue Sky Project and Sorenson Legacy Foundation.



## Awning Project

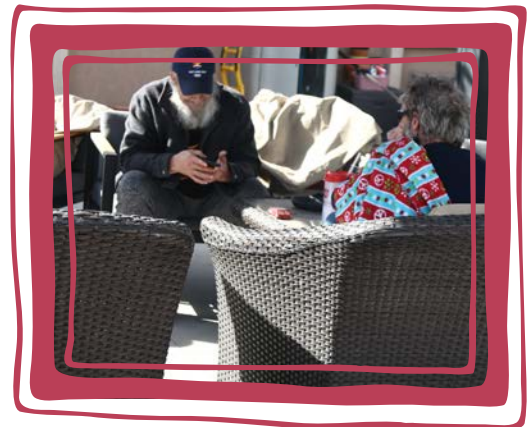
Completed December 2020

To create a more welcoming exterior and provide shade as well as rain/snow protection, we added an awning thanks to funding from Sandy City, West Jordan, and West Valley City.

## Patio Furniture Project

Completed April 2021

Our residents enjoy sitting outside when the weather is nice. Thanks to the Worldwide Education and Research Institute (WERI), we were able to purchase new patio sets.



## ADA Bathroom and Laundry Room Project

Completed May 2021

Our residents now have a beautiful ADA bathroom with a walk-in tub and a laundry room. Thank you to HomeAid Utah and all their partners for making this happen!



## Parking Lot Project

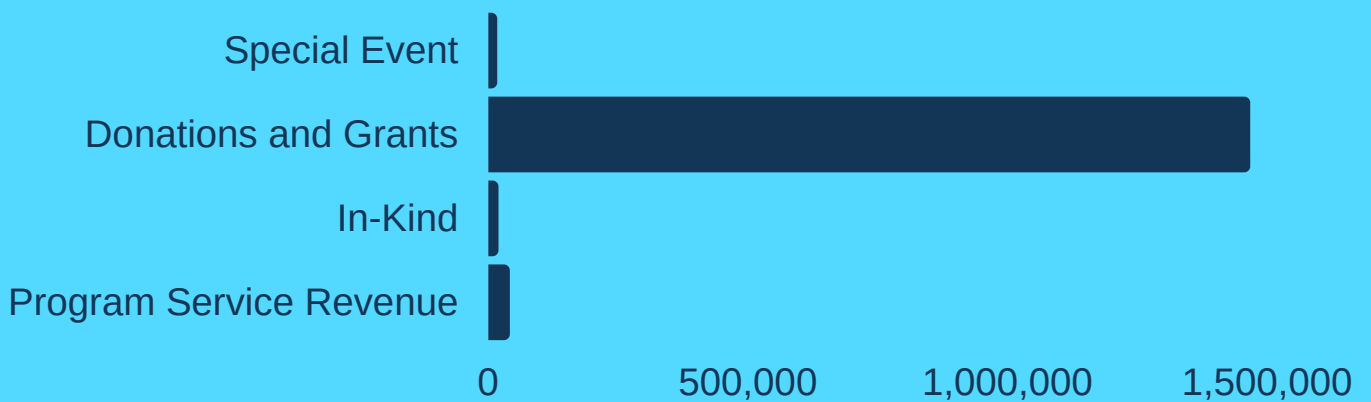
Completed June 2021

The crumbling parking lot and sidewalk, which were unsafe, are now ADA compliant thanks to funding from Salt Lake County CDBG. Thanks also to Assist Utah for donating the sidewalk design and plans.

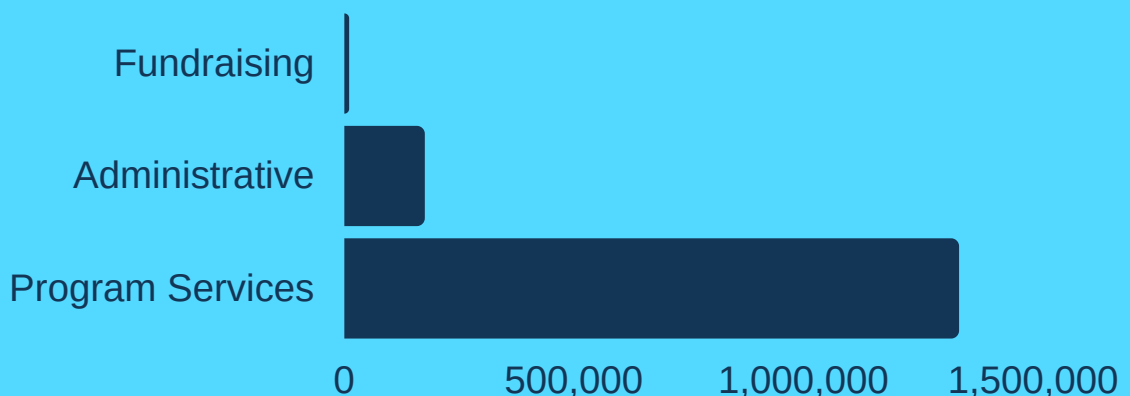


# FY20/21 Financial Information

**Total Income \$1,541,339**



**Expenses \$1,347,407**

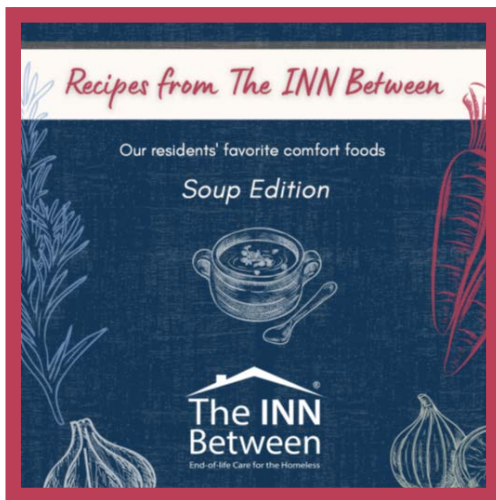


# FUNDRAISING EVENTS

## 6th Annual Golf Tournament

Mount Ogden Golf Course  
Friday, August 21, 2020

For the annual golf tournament, we followed pandemic safety protocols, including providing onsite testing. The event had 120 attendees and was a great success, raising more than \$13,000 for The INN Between.



## Soup Cook Book

Winter 2020-2021

This cookbook was dedicated to the residents, staff, and volunteers who contributed their special recipes as a way of honoring the hundreds of men and women who have lived at The INN Between.

## Tune INN Benefit Concert

June 18, 2021

Our annual benefit concert was held this year at the new and beautiful AOKI Event Garden in Sandy. Attendees enjoyed local bands Krooked Kings and Rifamos -- and great local food and drinks -- all for a wonderful cause! Together we raised over \$10,000!

*Thank you!*



# THANK YOU TO OUR DONORS!

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## \$100,000+

Intermountain Healthcare  
State of Utah - DWS

## \$99,999-\$50,000

Salt Lake County CDBG  
The Bruce and Cecilia Petersen  
Foundation Trust  
Joan and Tim Fenton Family  
Foundation  
The Church of Jesus Christ of Latter-day  
Saints  
Sorenson Legacy Foundation

## \$49,999-\$20,000

McCarthy Family Foundation  
Salt Lake City  
Ally Bank  
American Express  
Anonymous Foundation #1  
Knight Family Foundation

## \$19,999-\$10,000

Synchrony Bank  
David Kelby Johnson Memorial  
Foundation  
Cross Charitable Foundation  
Pitney Bowes Bank  
UBS Bank  
West Jordan CDBG  
West Valley City

## \$9,999-\$5,000

Herbert I. & Elsa B. Michael  
Foundation  
Lawrence T. & Janet T. Dee  
Foundation

Ruby J Craddock Memorial Trust  
Semani Family Foundation  
South Jordan CDBG  
Val & Edith Foundation  
Dominion Energy  
JMP Foundation  
Ashton Family Foundation  
Marlin Business Bank  
Merrick Bank  
R. Harold Burton Foundation  
Sandy CDBG

## \$4,999-\$1,000

First Community Bank  
Henry W. & Leslie M. Eskuche  
Foundation  
B.W. Bastian Foundation  
Jeffrey S, and Helen Cardon  
Foundation  
Teri & Dean Flanders Foundation  
Trust  
Utah Medical Association  
Foundation  
Rocky Mountain Power  
Foundation  
Castle Foundation  
Masonic Foundation  
Sally Langdon Barefoot  
Foundation  
Continental Bank  
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First Utah Bank  
Marion D. and Maxine C. Hanks  
Foundation  
Prime Alliance Bank  
The Glenna and Lawrence  
Shapiro Family Foundation  
Washington Federal Foundation



# The INN Between<sup>®</sup>

End-of-life Care for the Homeless

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To volunteer or make a donation, please visit our website or call us:

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 801-410-8314

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 [The INN Between Salt Lake City](https://www.linkedin.com/company/the-inn-between-salt-lake-city)

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