

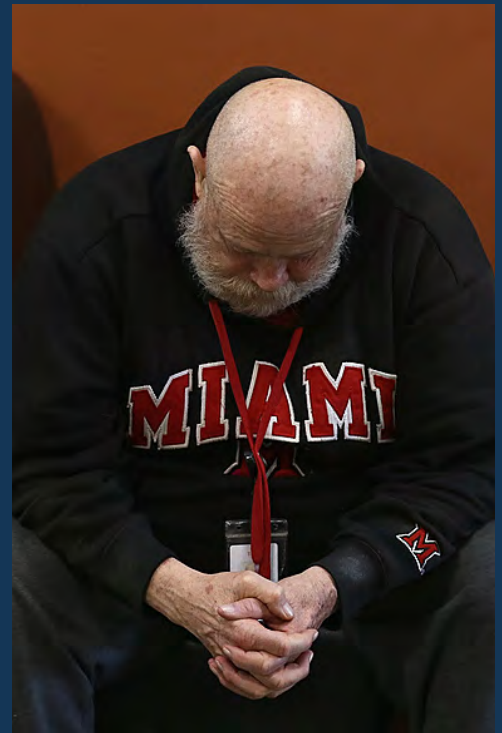


# The INN Between

End-of-life Care for the Homeless

2021/2022

# ANNUAL REPORT



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Salt Lake City, Utah 84105

801-410-8314  
[www.tibhospice.org](http://www.tibhospice.org)

The INN Between is a 501(c)(3) nonprofit.  
Federal Tax ID 47-2329595

# LETTER FROM THE EXECUTIVE DIRECTOR

Hello Friends of The INN Between,

Thank you for another year of compassionate support. You allow us to do the good work highlighted below. I came to this organization over five years ago looking for a way to give back to our community as a volunteer. Losing my mother and stepfather just a few weeks apart from each other to cancer was devastating but experiencing the miracle of hospice care during their passing is what motivated me to not only volunteer but dedicate myself to a full-time position serving the unsheltered suffering a medical crisis. Time and again, I am in awe of our residents and the resiliency they show as they receive good or bad news from their doctors, when they lose a new friend they've bonded with while living at The INN Between or when they reconnect with an estranged family member, when they get the news of a surgery date because they are now stably housed or receiving word that their housing application went through and they can move out in to a home of their own. One thing is certain, **we are opening doors for people every day.**

This show of resiliency is also seen among our staff and volunteers. As we neared the milestone of 100 peaceful passings, you could feel the energy directed to our resident, Do. Surrounded by his new surrogate family as well as virtually by his reconnected family in Vietnam, Do spent his final days at The INN Between, **not on the street, but in a bed** with the supports every human deserves at end of life. Then, our amazing staff wakes up to do it again the next day. I felt it as an employee, and now I see it as the Executive Director, the uninhibited compassion given to the residents of The INN Between by every person in this building. If not for this compassionate community providing dignity and respect, 15 individuals would have died alone, without a home or caring family, just this last year alone.

This year we experienced another milestone. For the first time since opening our doors on 1300 South, all 25 of our Assisted Living beds have been *full* thanks to expanding our direct care staff. We have also had more residents move off hospice than decline and accept hospice care leading to end of life. An indication that **medical respite at The INN Between saves lives.**

At the end of June, we said goodbye to a long-time resident whose last year of life was filled with love, honor, dignity, and respect. Kevin was quiet, compassionate, artistic, and supportive of everyone as the President of the first organized Resident Council. When Kevin entered the active dying phase, we activated our No One Dies Alone (NODA) Volunteer Team, and within an hour, volunteers had already signed up to sit bedside with Kevin. Kevin's family continues to reassure us of their gratitude and that this was the best place Kevin could have spent his final days.

As we enter this 7th year, we are honored to provide space for individuals to recuperate medically or experience the end of life with dignity and respect, housed, no longer homeless. To the individuals we compassionately care for, your support means they are no longer invisible, and they deserve comfort and dignity at the end. I invite you to join us in this humanitarian mission.

THANK YOU!

Very respectfully,



Jillian Olmsted  
Executive Director



# OUR MISSION

Since 2015

The INN Between is providing medical respite and end-of-life care for those individuals experiencing homelessness.

We believe that all humans have equal dignity, and no one should have to suffer or die alone on the streets of their own community.



**Halloween Fun Lunch 2021** with residents, staff, and volunteers. Everyone participated, and this was the first time one of these residents had ever dressed up for Halloween. Each month we chose a different theme for our fun lunch gathering.

## BOARD OF DIRECTORS

### *Officers*

**Tony Hoagland, Board Chair**  
**Tim Sleeper, Vice Chair**  
**Jeff McNally, Secretary**  
**Herschel Bullen, Treasurer**  
**Deborah Thorpe, Past Chair**

### *Members*

**David Pascoe · Jeff Howell**  
**Dan Jones · Bip Daniels**  
**Richard Rose · Travis M. Lajoie**  
**Jen Toomer-Cook · April Krutka**

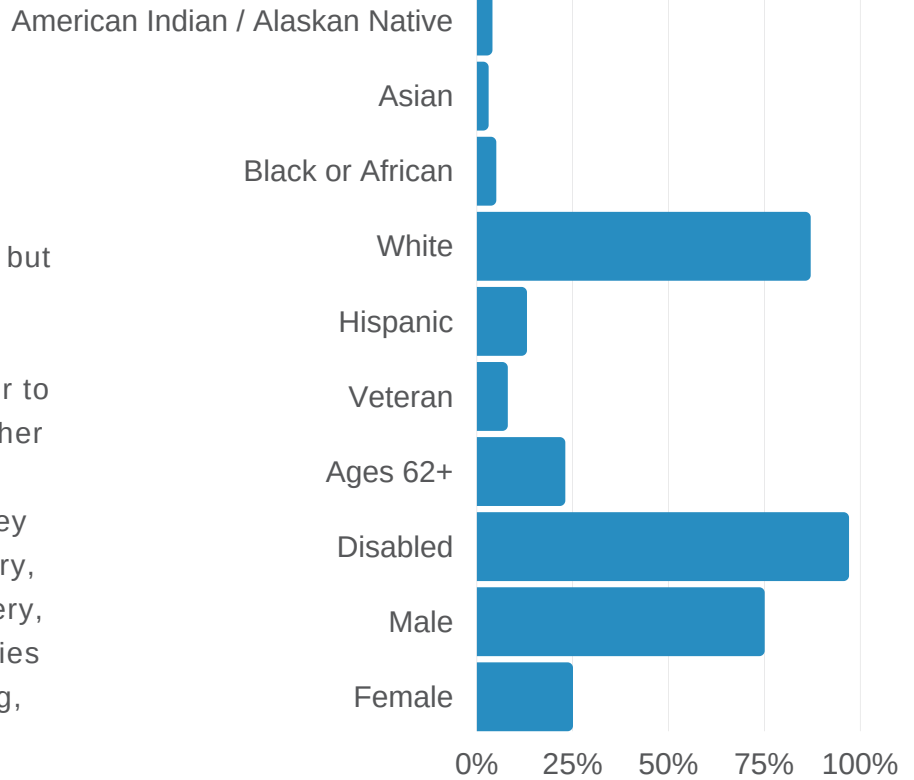
# WHO WE SERVE

Homeless adults who:

- are terminally ill,
- are too ill to be on the streets but not ill enough to be in the hospital,
- require stable housing in order to initiate cancer treatment or other intensive medical treatments,
- require stabilization before they can undergo life-saving surgery,
- need to recuperate post-surgery,
- require assistance with activities of daily living (dressing, eating, bathing, toileting, taking medications, etc.),
- are dependent on insulin, oxygen or dialysis.



*We have a specially trained team of volunteers that sit bedside with each resident who may be in their last hours. The "No One Dies Alone" (NODA) team provides that human connection that leads to a dignified death. After a resident passes, we take the time to honor and memorialize immediately. The INN Between will also hold public memorials and post obituaries on our website at the wishes of the resident, and place their name in our Memorial Garden.*



21/22 Resident Demographics (104 Residents)

# WHAT WE DO

## End-of-Life Care

We strive to ensure that people who are terminally ill and dealing with homelessness have access to professional hospice care in a safe and caring home. We believe that all humans have equal dignity, and no one should have to suffer or die alone on the streets of their own community.

## Medical Respite Care

The INN Between also provides short-term medical housing for medically-frail people who are too sick to be on the streets or in shelters but not sick enough to be admitted to the hospital. We support their healing and path to self-sufficiency.

# FY21/22 By the Numbers



## 104 Unique Clients

67 medically frail

37 terminally ill



15 people experienced death with dignity in a home, not on the streets.

*Since our opening in August 2015, **108** people have experienced a peaceful passing with dignity and respect.*



## MEDICAL RESPITE RESIDENT

Ketra, came to us being formally homeless and in his 40s. Ketra was having a hard time taking medications, which was severely affecting his health. After being admitted on hospice care, our dedicated staff was able to help him manage his medications correctly. There was a significant improvement in his health, and he was discharged from the hospice program and moved over to the recuperative care program.

While living at The INN Between, he was able to connect with a fellow resident named Kimberly, who has recently become a live-in house manager. She recognized that Ketra was illiterate and over time, she taught him to read and helped him increase his vocabulary and English language knowledge.

During his time in the recuperative care program, Ketra was able to work closely with his case managers from Volunteers of America, Utah (VOA) and he was able to discharge from our program to stable housing. He will always be one of our miracle clients who benefited from The INN Between's loving care and into stable housing.

*At The INN Between we strive to create a caring environment where our residents feel loved by our staff, volunteers, and the community -- where they feel at home.*

## RESIDENT STORIES

Every resident at The INN Between is treated with dignity, whether they are recovering from an illness, surgery or injury, or are dying due to a terminal condition or illness. We provide a safe home where people can heal or be accompanied in their final hours. These are a few of their stories.

## END-OF-LIFE RESIDENT

John came to us in 2018 needing recuperative care and quickly we realized he was something special. He needed us and we needed him.

He was soon hired as a live-in house manager, but John wasn't just a house manager. He was our go-to maintenance guy, our morning hug as we came in the door, a confidant and support to the residents, our driver for resident medical appointments-John did it all.

In December 2021, John was admitted to our Assisted Living program, declined rapidly and was placed on hospice. He went from the doer we knew, to someone who needed all of us. Staff, volunteers, and even other residents took turns sitting bedside with John, comforting him and his dog. He even had visits from his family, children and his estranged wife came to say goodbye.

John passed away peacefully in January and our hearts will forever hold a space for him. He was a pillar of our program and is greatly missed. Just before he passed, John wrote this letter.



*"My TIB Family, if you are reading this, I have hidden off into the sunset with my fishing pole in hand. Thank you for helping me get to this point. I came in a broken man with no hope and left a stronger, more compassionate and happy man. I owe this all to you. You accepted me with open arms, gave me a purpose and helped me believe again. Thank you.*

*Thank you for the laughs, the tears we have cried, the love for each other and being my family. I am grateful BooBoo is still a part of the TIB family.*

*A special thank you to Debbie and Monte for your vision to create The INN Between. I am forever thankful your vision allowed me to have a peaceful passing with the love and support from all of you. Please know my love is endless for the TIB family. I am the lucky one to have you in my life.*

*Until we meet again.*

*Yours truly, John*

# WE ♥ OUR VOLUNTEERS

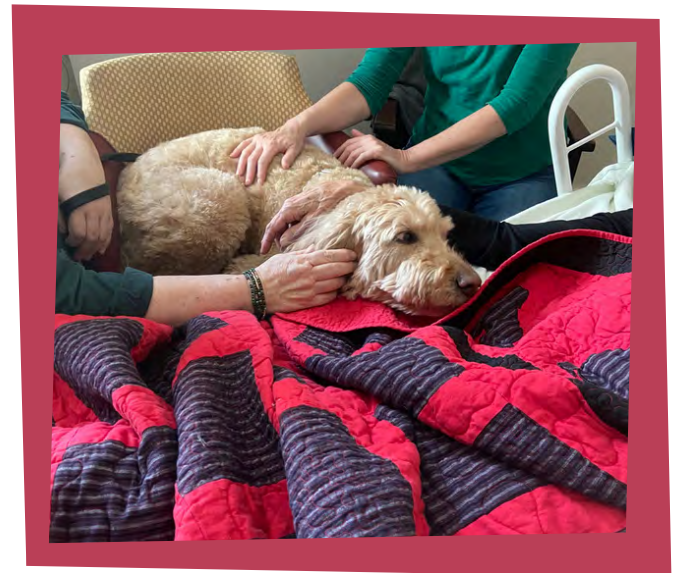
In FY21/22, The INN Between welcomed back from the days of COVID lockdowns, 165 volunteers who provided 6,501 hours of service. Being a volunteer at The INN Between means our residents are given equal opportunity to have a surrogate family while living here to recovery medically or living here at the end of life. Residents are given a chance to trust and rely on the kindness of others again. Our volunteers are truly incredible and we appreciate their ongoing commitment to the mission -- and to our residents now and in the future!



Volunteer Bob! He has become a staple at The INN Between and we are beyond delighted. When John declined, and we need new modes of transportation for the residents, we sought support for volunteers. Bob sure has stepped up to the plate in a big way. Thank you Bob!

## NODA Volunteer Team

At The INN Between, we have implemented a new tradition with the launch of the No One Dies Alone (NODA) program. When you see a blue butterfly on the door of a resident's room, it indicates they are in the transition to dying and our primary goal is to keep a serene and peaceful environment. We started training volunteers in July of 2021 and in one year, they compassionately cared for 15 residents and spent 1,057 hours sitting bedside as a stranger to them was given the dignity and respect for a peaceful passing in the presence of someone who cares. The volunteers provide the comfort and relief for staff as they care for 20-24 other residents. They are the eyes and the ears for our CNA staff who can respond quicker to the changing needs of an actively dying resident.



*Mercy, one of our volunteer therapy animals, sitting bedside with Howard as he was actively dying.*



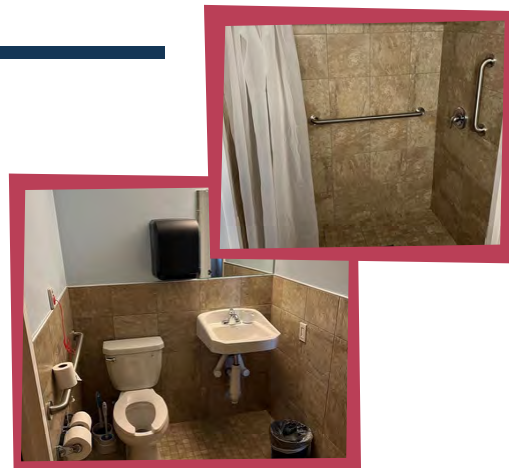


# COMPLETED PROJECTS

## HomeAid Resident Bathroom

Completed March 2022

HomeAid came to the rescue on another bathroom in dire need of repair. Many of our bathrooms have shower curbs, bathtubs or other barriers that prevent our residents in wheelchairs and walkers from utilizing them. HomeAid partnered with Carpet Diem, Tanner Glass, Hajoca and Zarbock Plumbing as well as Wasatch Painting. Together they pulled off a beautiful, accessible bathroom for four residents to use.



## Life Skills Lab

January 2022

A newly added program to The INN Between, Life Skills Training, needed a designated space with a classroom environment that was conducive to learning and that had the technology to accommodate proper training.



## ADA Door Project

Completed November 2021

The installation of ADA automatic door opening devices on exterior doors helps our residents, staff, volunteers, visitors, and people with mobility issues to enter and exit our building safely. Thanks to Salt Lake County CDBG this was a funded project.



## Atrium Project

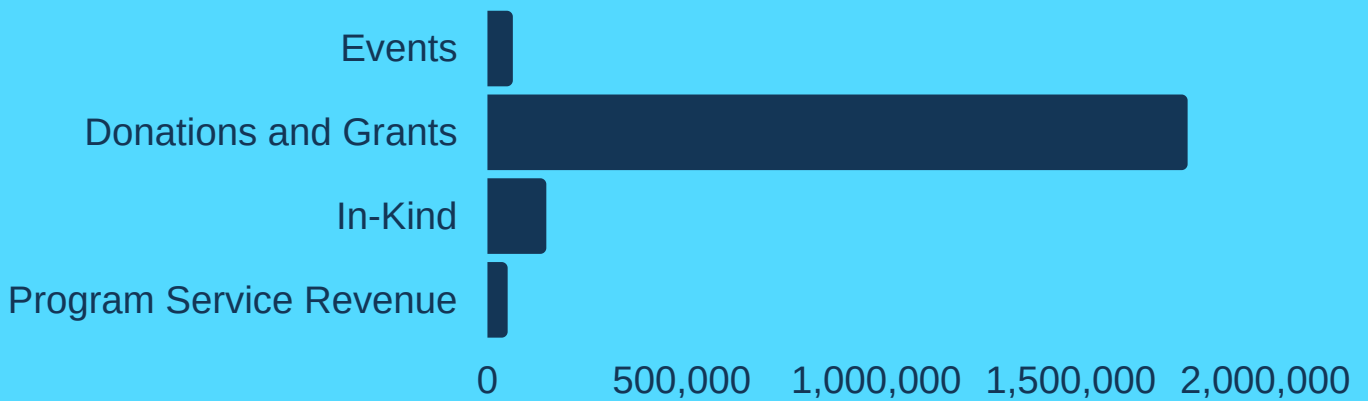
Completed June 2022

With the help of Ken Garff Volunteers, The INN Between was the beneficiary of new patio furniture for our south atrium. They bought us tables, chairs, sun shade umbrellas, plants, and a new grill. On their day of service, they also brought in lunch for all staff, residents, and volunteers. It has been a welcomed addition to our home.

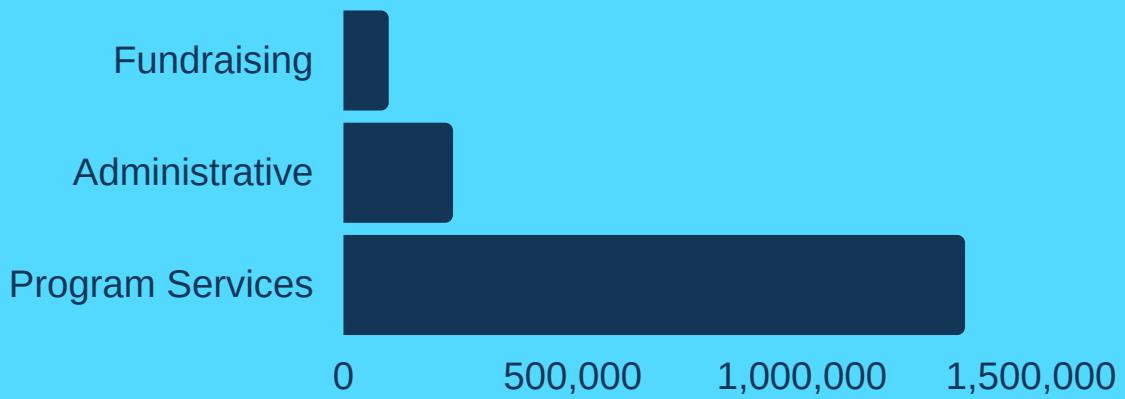


# FY21/22 Financial Information

**Total Income \$2,139,186\***



**Expenses \$1,689,655\***



\*Unaudited information presented. Audited financial information will be available October 2022

## EVENTS

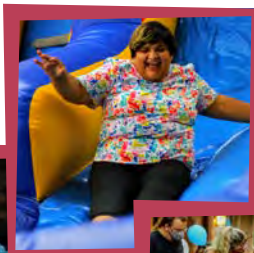
### 7th Annual Golf Tournament

August 20, 2021

Our Mt Ogden golf tournament had 120 attendees and was a great success, raising more than \$9,000 for The INN Between.



Mount Ogden Golf Course



### 6th Anniversary Give Back Celebration

August 17, 2021

Each year on our anniversary, The INN Between invites the community to celebrate with our staff, residents and volunteers. We have entertainment, dinner, cake and the waterslide is a must!



## Tune INN Benefit Concert

May 20, 2022

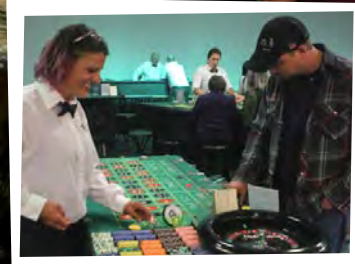
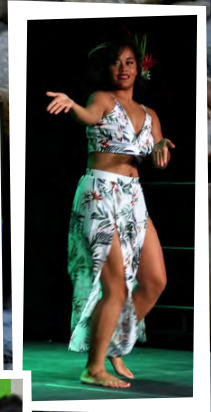
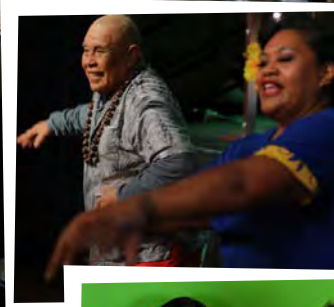
For the second year in a row, we Tuned INN to The INN Between at AOKI Event Gardens, at our annual Benefit Concert. Attendees enjoyed local bands TJ Gurn and the Will Baxter Band, local food and hand crafted cocktails by Copa Bar Service and -- all for a wonderful cause! Together we raised over \$8,000!

*Thank you!*

## A Night in Polynesia - Casino Night

October 2021

Our largest fundraiser, took a year off due to COVID, but came back stronger than ever! We honored the Polynesian culture while honoring our residents who passed away that year with themed dancers, music, food and decor. Our amazing supporters had fun at the photo booth, perusing the silent auction tables and of course, playing the casino games! We utilized a traditional Tapa cloth to put the names of every resident who has passed away, with dignity, at The INN between. Together we raised over \$40,000! We hope to see you with us this year, celebrating and honoring our unsheltered friends who have transitioned on. Join us on October 14, 2022.



## Matrons of Mayhem Drag Queen Bingo

June 2022

Two years in the making, finally we were the beneficiaries of Third Friday Bingo, sponsored by The Matrons of Mayhem a Drag Queen troupe dedicated to raising money for various charities. Thank you to all the queens and patrons for supporting the mission of The INN Between.

# THANK YOU TO OUR DONORS!

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## \$100,000+

Intermountain Healthcare  
Larry H and Gail Miller Foundation  
State of Utah - DWS

## \$99,999-\$50,000

Florence J Gillmour Foundation  
Salt Lake City CDBG  
Salt Lake County CDBG  
Sorenson Legacy Foundation  
The Bruce and Cecilia Petersen Foundation  
Trust  
The Church of Jesus Christ of Latter-day Saints

## \$49,999-\$20,000

Ally Bank  
American Express  
Crocker Catalyst Foundation  
Joan and Tim Fenton Family Foundation  
Johnson Foundation of the Rockies  
McCarthy Family Foundation  
Val A Browning Foundation  
Wheeler Foundation

## \$19,999-\$10,000

David Kelby Johnson Memorial Foundation  
Glasscock Heritage Trust  
Key Bank  
Knight Foundation  
NORD Foundation  
Richard K. Shirley S. Hemingway Foundation  
Southern Glazer's Wine and Spirits  
Synchrony Bank  
UBS Bank

## \$9,999-\$5,000

Ashton Family Foundation  
Doctor Fund  
FinWise Bank  
First Community Bank  
Guymond C & Janet C Wankier Family  
Foundation  
Harold R. Burton Foundation  
Herbert I. & Elsa B. Michael Foundation  
Imagine Health

## \$9,999-\$5,000 (cont)

Jesse & Marilyn Peck Foundation  
Karin Kirchhoff  
Lawrence T. & Janet T. Dee Foundation  
Mark Miller  
McGee Company  
Merrick Bank  
Mr. & Mrs. Alexander Rossi  
Olson & Sims Charitable Fund  
Salt Lake City Greek Festival  
Sandy CDBG  
Thomas & Elizabeth Carlisle  
Utah Association of Financial Services  
West Jordan CDBG  
Gary G. Sackett & Toni Marie Sutliff  
Charitable Fund

## \$4,999-\$1,000

B.W. Bastian Foundation  
Blessed Sacrament Catholic Church  
BMW Financial Services  
Castle Foundation  
Community Foundation of Utah  
Crandell Family Charitable Fund  
Davis County Agents  
Dr. Robert T Rolfs, Jr Gift Fund  
First Utah Bank  
Jeffrey S & Helen Cardon Foundation  
Masonic Foundation of Utah  
Michael & Beth Chardack  
Charitable Fund  
Neal & Sherrie Savage Foundation  
Rocky Mountain Power Foundation  
Sally Langdon Barefoot Foundation  
Scott & Betsy Thornton Charitable Fund  
South Jordan CDBG  
Teri & Dean Flanders Foundation Trust  
Utah Medical Association Foundation  
Val A & Edith D Green Foundation Inc.  
Verizon  
Washington Federal Bank Foundation

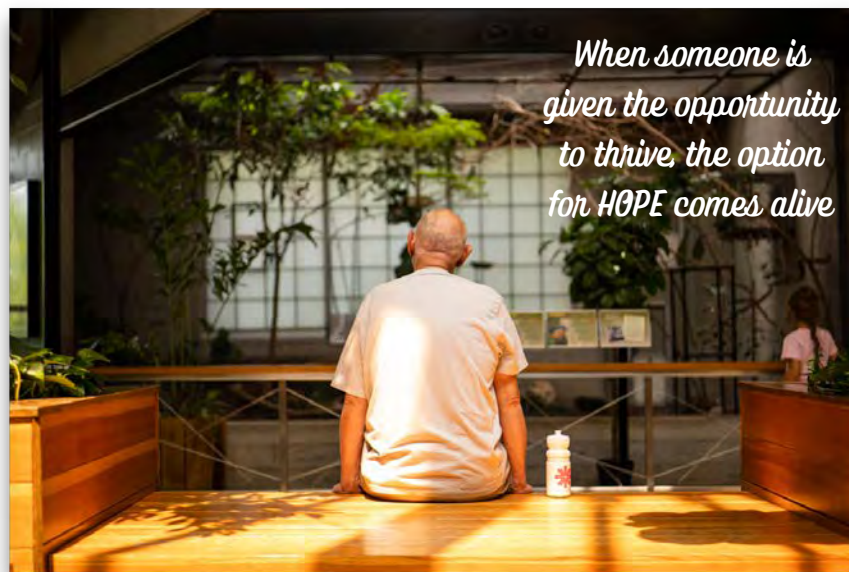
*Your continued support means  
another year of compassionate  
dignified care.*



# The INN Between<sup>®</sup>


End-of-life Care for the Homeless

Our vision is to end the tragedy of vulnerable people suffering and dying alone on a the streets of our community.



To volunteer or make a donation, please visit our website or call us:

 [tibhospice.org](http://tibhospice.org)

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